From:	Dembo III, Robert - MYR
To:	COH - Mayor
Cc:	Hall, Steven - MYR
Subject:	RE: VA Claims @Houston VA
Date:	Tuesday, March 26, 2019 4:54:00 PM

Greeting

This office reach out to Mrs. Matthews pertaining to this issue and forwarded email to Assistance Director, Houston Regional Center for consideration.

Best Regards,

Robert Dembo III
Associate Director
Mayor's Office of Veterans Affairs
City of Houston
E-mail: Robert.DemboIII@houstontx.gov
Phone: 832.393.8147
www.houstontx.gov/vetaffairs/

From: COH - Mayor
Sent: Tuesday, March 26, 2019 4:39 PM
To: Dembo III, Robert - MYR <Robert.DemboIII@houstontx.gov>
Subject: FW: VA Claims @Houston VA
Importance: High

Please review and respond. Thank you.

Johanna Torres
Correspondence
Office of the Mayor | City of Houston

From: cornella matthews <cornella.matthews@outlook.com>
Sent: Tuesday, March 26, 2019 10:24 AM
To: COH - Mayor <mayor@houstontx.gov>
Subject: VA Claims @Houston VA
Importance: High

[Message Came from Outside the City of Houston Mail System]

Hello Mayor Turner,

I understand that you have many matters to attend to. I would just like some help with looking into my matters with my claims at the VA in Houston. I have been battling my issues for years and submitted all documents and required exams to them. They still continue to push off the decision on my claims. I have spoken with several people at the VA as well dialed 800-827-100. Even though there is a new system in place they continue to push off the claims and use old methods. Can you please intervene? I have had over 100 appointments with the VA in the past year. I have attended 4 compensation/pension appointments in the past 5 months. They continue to throw my case to the side without making a decision. I really feel they are waiting on my health to completely fail before they will decide. Not having my claims decided is causing a huge financial hardship on my family. Please help.

Sincerely,

Cornella Rene Matthews
618.567.3187

Sent from Mail for Windows 10